



November 10, 2025

VIA EMAIL

Ref: 303590

Darian Thomas

Email: darianlathomas@gmail.com

Dear Darian Thomas:

Thank you for your e-mail of October 28, 2025, requesting a formal review under the Ministry of Children and Family Development's complaint process.

I clearly hear your frustration and commitment to advocating for your son Bennett. I am aware that you have contacted the Complaints Program and the Representative for Children and Youth. The assigned complaints specialist from the Complaints program, Amar Malli, will be in contact with you to determine next steps for your complaint resolution process. If you are unsatisfied at the end of that process, you may speak with the complaints specialist about requesting an administrative review. If you would like to request an external review, you may contact the Office of the Ombudsperson. These are the available avenues for assistance in navigating and addressing concerns with government systems.

As mentioned in the previous correspondence dated October 27, 2025, I understand there are court dates scheduled for the contested presentation hearing under the [Child, Family and Community Service Act](#) (CFCSA) for December 12, 2025 and for access and guardianship under the [Family Law Act](#) (FLA) in January 2026.

Thank you again for writing, I appreciate the opportunity to respond.

Sincerely,

James Wale

Deputy Director of Child Welfare